

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2019/20**Key:**

- **Purple actions** – funded projects supported by the KCSP using the PCC's Crime Reduction Grant
- **Green actions** – activities that link to another multi-agency partnership group and/or strategy

Priority: Domestic Abuse**Lead:** Chair of the Domestic Abuse and Sexual Violence Executive Group (DASVEG)**Aim:** Support delivery of the Domestic Abuse Strategy (in development) to prevent abuse, provide services, reduce risk and work in partnership

No.	Objective / Planned Outcomes (What do we want to achieve from our partnership activities?)	Actions (What actions do we need to take to deliver the planned outcomes?)	Measure (How will we monitor delivery of the planned outcomes?)	Timescale (Delivery date?)	Lead Agency (Who will feedback on this action?)
1.1	Improving practices: Commission and support the Domestic Homicide (DHR) process on behalf of CSPs across Kent and Medway with the aim to learn lessons, improve practice and ensure changes are implemented	<ul style="list-style-type: none"> • Undertake DHRs where the criteria has been met • Cascade lessons learnt through the delivery of frontline practitioner seminars, briefings and reports, engaging with the KCSP, local CSPs and Commissioned Services. • Deliver a joint learning event with the Safeguarding Boards in relation to common themes identified in SARs, SCRs & DHRs. • The DHR Steering Group will monitor action plans from completed reviews and ensure that changes are implemented by partner agencies. 	<ul style="list-style-type: none"> • No. of DHRs commissioned and completed • Seminars delivered and no.s of people lessons have been shared with • Feedback received from seminar attendees • Actions and recommendations completed 	Ongoing March 2020 Ongoing	Kent Community Safety Team (KCST)
1.2*	Supporting victims: Review and refresh the Kent and Medway Domestic Abuse Services Website	<p><i>Funding from KCSP / PCC</i></p> <ul style="list-style-type: none"> • Work with DA professionals and users to refresh and develop the website to ensure that it is more user friendly and accessible. • Promote refreshed website. 	<ul style="list-style-type: none"> • Website has been updated • Usage of the website is monitored 	September 2019 March 2020	KCST / Domestic Abuse Tactical Group

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1.3*	Improving Practices: Support development of a new domestic abuse strategy for Kent and Medway	<ul style="list-style-type: none"> Work with partners within the Domestic Abuse and Sexual Violence Executive Group (DASVEG) and the Domestic Abuse Tactical Group to promote the new domestic abuse strategy and develop an action plan. 	<ul style="list-style-type: none"> Strategy and delivery plan is in place Briefings provided to KCSP Relevant actions implemented 	March 2020	Domestic Abuse Tactical Group
1.4	Supporting victims: People experiencing domestic abuse access effective support which meets their needs	<ul style="list-style-type: none"> Updates provided to partners about the commissioned multi-agency funded integrated domestic abuse service 	<ul style="list-style-type: none"> Provision of a report to partners detailing the outcome of the 2-year contract review. 	September 2019	KCC Commissioned Services

Priority: Road Safety**Lead:** Director of Operations, Kent Fire and Rescue Service**Aim:** Raise awareness of Road Safety issues across the County to help reduce the number of people killed and seriously injured on Kent roads

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
2.1	Ensuring consistency: Raise awareness of road safety campaigns across partnerships to facilitate joint working.	<ul style="list-style-type: none"> Share details of road safety campaigns and events with local Community Safety Partnerships via the Safer Communities Portal and promote consistent messaging. 	<ul style="list-style-type: none"> Details of information shared with partners Campaigns promoted Feedback from the Road Casualty Reduction Partnership and/or district colleagues on activities 	Ongoing	Kent and Medway Road Casualty Reduction Partnership Delivery Group
2.2*	Improving Practices: Support delivery of the Kent and Medway Road Casualty Reduction Partnership Action Plan	<ul style="list-style-type: none"> Work with partners within the Road Casualty Reduction Partnership to deliver the action plan. 	<ul style="list-style-type: none"> Briefings from the Road Casualty Reduction Partnership on action plan progress provided to KCSP Relevant actions from the plan are incorporated into the CSA Action Plan 	Ongoing	Kent and Medway Road Casualty Reduction Partnership Delivery Group

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2.3	Raising awareness: Reduce young driver / passenger casualties through education and changing behaviours.	<ul style="list-style-type: none"> Support and promote delivery of the new 'No Turning Back' programme to young people across Kent. (<i>Replaces Licence to Kill</i>) 	<ul style="list-style-type: none"> No. of young people accessing training 	Ongoing	Kent and Medway Road Casualty Reduction Partnership Delivery Group
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Priority: Substance Misuse**Lead:** Consultant in Public Health, Kent County Council**Aim:** Work together in partnership to reduce the harm of drug and alcohol misuse

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
3.1*	Partnership working: Work in partnership to embed and deliver the five themes from the multi-agency Kent Drug and Alcohol Strategy (detailed below)	<ul style="list-style-type: none"> Ongoing engagement with local community safety partnerships via Community Safety Managers and CSP meetings to address relevant issues identified by the Strategy. 	<ul style="list-style-type: none"> CSPs are aware of the strategy and are implementing activity relevant to identified local issues and concerns Briefings provided to the KCSP on action plan progress 	Ongoing	KCC Public Health
		<ul style="list-style-type: none"> Highlight issues and share effective practice with partners in relation to licensed drinking establishments through the Kent & Medway Strategic Licensing Group 	<ul style="list-style-type: none"> Good practice shared Outcomes achieved 	Ongoing	Kent Community Safety Team (KCST)
3.2	Resilience: More people understand the problem and get the right help at the right time	<ul style="list-style-type: none"> Liaise with partner organisations to consider opportunities for joint training offers to frontline staff ensuring consistency and quality of training Provide frontline staff with the understanding and tools to support those in need of treatment 	<ul style="list-style-type: none"> Increased no. of staff receiving training (<i>ACE training and IBA</i>) Increased no. of IBA (Identification and Brief Advice) and appropriate referrals to treatment services 	Ongoing	KCC Public Health

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3.3	Identification: Assess the impact of alcohol as a factor on domestic abuse in Kent to inform future plans and activities.	<ul style="list-style-type: none"> Public Health Observatory to work with partners to explore the potential to source data which could inform research into the extent that alcohol is a factor of domestic abuse in Kent Outcomes from the research to be shared with domestic abuse practitioners and substance misuse providers 	<ul style="list-style-type: none"> Data is available and can be sourced Research project is completed and outcomes shared Further action is identified 	Ongoing	KCC Public Health
3.4	Recovery: People have hope and support to recover from addictions and live long, full and productive lives.	<ul style="list-style-type: none"> Increase awareness with partners of the commissioned treatment services and how to access them 	<ul style="list-style-type: none"> Increased no. of people accessing treatment 	Ongoing	KCC Public Health
3.5*	Early Help and Harm Reduction: Support the delivery of Community Alcohol Partnerships (CAP) in Kent	<ul style="list-style-type: none"> Community Safety partners including Community Wardens to provide intelligence to help identify new CAP areas. Expansion of the scheme with public and partnership engagement in areas of identified need 	<ul style="list-style-type: none"> Briefings provided from the CAP Steering Group to the KCSP on progress No. of CAPs in place New areas identified Success stories 	Ongoing	KCC Public Protection

Priority: Anti-Social Behaviour**Lead:** Head of Strategic Partnerships / Head of Serious Crime Directorate, Kent Police**Aim:** Tackle the problems caused by Anti-Social Behaviour through effective partnership working

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
4.1	Improving practices: Ensure the ASB tools and powers introduced by the Crime and Policing Act 2014 are effectively embedded at a local level and are being used.	<ul style="list-style-type: none"> Ongoing sharing of best practice, including documentation (notices, templates etc.) via the Safer Communities Portal, newsletter and partnership groups. Monitor use of ASB tools and powers by Local Authority partners and where appropriate provide support and guidance as needed 	<ul style="list-style-type: none"> Best practice is shared between partners Use of the tools and powers by each local authority is collated every 3-6 months Support provided by the KCST if applicable 	March 2020	Kent Community Safety Team (KCST)

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4.2	Ensuring consistency: Education and enforcement of licensing conditions in the Night Time Economy (NTE) to help prevent anti-social behavior and crime.	<ul style="list-style-type: none"> Undertake eight multi-agency operations with partners to address night time economy (NTE) anti-social behaviour and support licensing objectives based on intelligence and identified need. 	<ul style="list-style-type: none"> No. of operations completed Follow up actions undertaken by participating agencies Outcomes achieved 	March 2020	Kent Community Safety Team (KCST)
4.3	Improving practices: Scope potential training needs and opportunities to support ongoing delivery	<ul style="list-style-type: none"> Work with partners to scope whether there are potential training needs in relation to ASB tools & powers and identify potential training opportunities as appropriate. 	<ul style="list-style-type: none"> Scoping exercise undertaken Training identified No. of staff accessing training 	March 2020	Kent Community Safety Team (KCST)

Priority: Serious and Organised Crime

Lead: Head of Strategic Partnerships, Kent Police / Head of Serious Crime Directorate, Kent Police

Aim: Reduce harm to our communities caused by Serious and Organised Crime

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
5.1*	Improving Practices: Support delivery of the newly developed Kent and Medway Gangs Strategy	<ul style="list-style-type: none"> Work with partners to raise awareness of the multi-agency Gangs Strategy and support delivery of actions identified within the gangs action plan. 	<ul style="list-style-type: none"> Partners aware of the Strategy & Action Plan Briefings provided to KCSP on action plan progress Partnership activity fed into the Risks Threats and Vulnerabilities Group 	March 2020	Kent Community Safety Team (KCST)
5.2*	Prevention: Knife Crime Retail Surveillance and Enforcement	<p><i>Funding from KCSP / PCC</i></p> <ul style="list-style-type: none"> Publicity material will be produced to support the education phase of the knife crime enforcement project with retailers regarding underage sales of knives. 	<ul style="list-style-type: none"> Number of test purchases resulting in retailers passing. Crime Recording figures for Knife Crimes. 	March 2020	Kent Community Safety Team (KCST)

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5.3*	Prevention: Work with district partners to deliver Safeguarding and Violence Reduction Training for Taxi Drivers across Kent & Medway	Funding from KCSP / PCC <ul style="list-style-type: none"> • Scope and implement training for current taxi drivers and; • Establish a rolling programme for new starters and refresher training. 	<ul style="list-style-type: none"> • No. receiving training • Good practice shared 	March 2020	Kent Community Safety Team (KCST)
5.4	Partnership working: Work in partnership to promote and support multi-agency operations to tackle SOC issues	<ul style="list-style-type: none"> • Promote schemes such as Op. Scorpion, Op Sceptre with partner agencies. 	<ul style="list-style-type: none"> • Partners are aware of the operations • Success stories and good practice shared 	Ongoing	Kent Community Safety Team (KCST)
5.5*	Improving Practices: Support delivery of the work of the Serious and Organised Crime (SOC) Board	<ul style="list-style-type: none"> • Work with partners to establish links with the Strategic SOC Board and to facilitate raising awareness of the Board and the associated strategy & action plan. 	<ul style="list-style-type: none"> • Partners are aware of the Strategy / Action Plan • Briefings provided to the KCSP on action plan progress 	March 2020	Kent Police
5.6*	Improving Practices: Share findings and implement actions arising from recent agency reviews around violence, knife crime, etc.	Review and implement relevant actions following publication of: <ul style="list-style-type: none"> • The PCC's Violence Reduction Challenge report. • KCC's Knife Crime Select Committee • Other reviews. 	<ul style="list-style-type: none"> • Briefing provided to the KCSP on outcome from the reviews • Partners are aware of the key outcomes from the reviews • Key actions incorporated into the CSA action plan 	March 2020	Kent Community Safety Team (KCST)
5.7*	Partnership Working: Scope the potential need to deliver a community safety partnership event in 2019/20 (i.e. conference, seminar, workshop).	Funding from KCSP / PCC <ul style="list-style-type: none"> • Work in partnership to determine whether there is an identified need to deliver a partnership event on a specific topic/theme. • Determine the best format for delivery of the event - conference, seminar, workshop etc. • Develop and deliver a partnership event if appropriate. 	Details to be confirmed	March 2020	Kent Community Safety Team (KCST)

DRAFT - Kent Community Safety Agreement (CSA) Action Plan – 2019/20**Priority:** Safeguarding Vulnerable People**Lead:** Head of Public Protection, Kent County Council**Aim:** Raise awareness of safeguarding issues and work in partnership to protect vulnerable people

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency
6.1*	Raising awareness: Raising awareness of online safety issues across agencies	<i>Funding from KCSP / PCC</i> <ul style="list-style-type: none"> Following delivery of the train the trainer cyber-crime sessions in 2018/19, an evaluation will be undertaken to assess the impact of the onward cascading of information. 	<ul style="list-style-type: none"> No. of people engaged Survey feedback on use of the learning and behavioural changes 	November 2019	Kent Community Safety Team (KCST)
6.2*	Raising Awareness: Raise awareness of and support the work being undertaken by the Kent and Medway Suicide Prevention Steering Group.	<ul style="list-style-type: none"> Share and highlight suicide prevention campaigns (such as 'Release the Pressure') and promote free to access suicide prevention training, across community safety partners and frontline staff. 	<ul style="list-style-type: none"> Briefing and regular updates provided to KCSP by Suicide Prevention Group Partners aware of the ways that they can support Suicide Prevention activities Good practice & campaigns shared with partners Partners attend and complete suicide prevention training 	March 2021	KCC Public Health
6.3*	Co-ordination and consistency: Work in partnership with the Safeguarding Boards (Childrens and Adults) to raise awareness of safeguarding issues and link into specific local and national campaigns.	<ul style="list-style-type: none"> Co-ordinate community safety partner activities in relation to the Adult Safeguarding Awareness week in October 2019 linking into the wider partnership work of the Kent & Medway Adult Safeguarding Board 	<ul style="list-style-type: none"> Details of the activities delivered Feedback from events Shared learning outcomes disseminated to partners 	Ongoing	Kent Community Safety Team (KCST)

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6.4*	Providing the tools: Scope existing intervention provision and identify opportunities to commission new bespoke gang intervention to divert and protect those vulnerable to gang association.	Funding from KCSP / PCC <ul style="list-style-type: none"> Deliver five gangs training sessions to local front line professionals to develop their knowledge and skills (extension to previous programme). Work with colleagues to develop an appropriate training package for delivery in schools. 	<ul style="list-style-type: none"> No. of people trained Key skills learnt Feedback on implementation 	September 2019	Kent Community Safety Team (KCST)
		Funding from KCSP / PCC <ul style="list-style-type: none"> Work with colleagues to expand current gangs training programme. 		March 2020	Kent Community Safety Team (KCST)
6.5*	Providing the tools: Trauma Informed Practice: knife crime, first aid and developing young people's skills in responding to harm	Funding from KCSP / PCC <ul style="list-style-type: none"> Deliver first aid training to young people to raise awareness and understanding of the harm caused to an individual through knife crime. 	<ul style="list-style-type: none"> No. of Young People qualified in HSE accredited First Aid 	March 2020	KCC Children Young People and Education
6.6*	Raising Awareness: Trauma Informed Practice: Staff Awareness Training 18-24	Funding from KCSP / PCC <ul style="list-style-type: none"> Deliver training in Enhanced Trauma Practice and the implementation of ECM and subsequent supervision for up to 32 member of staff. 	<ul style="list-style-type: none"> Logic model developed Process measures to be developed 	March 2020	Kent County Council
6.7*	Supporting people: Support vulnerable people targeted by scammers to minimise the impact and reduce future risk.	Funding from KCSP / PCC <ul style="list-style-type: none"> Installation of TrueCall devices in the homes of vulnerable scam victims through an ongoing programme delivered by the Kent Community Warden Service in partnership with Kent Trading Standards. 	<ul style="list-style-type: none"> No. of people supported Behavioural changes Success stories 	March 2020	KCC Public Protection
		Funding from KCSP / PCC <ul style="list-style-type: none"> Promotion of financial abuse video released in 2018/19 	<ul style="list-style-type: none"> Survey feedback on increased awareness No. of views of the video Increased no. of trained Friends against Scams 	March 2020	KCC Public Protection
		Funding from KCSP / PCC <ul style="list-style-type: none"> Printing of Easy Read leaflets for people with learning difficulties to promote the 'Raise a Brow' scams campaign. 	<ul style="list-style-type: none"> No. of leaflets given to people with learning difficulties 	March 2020	KCC Public Protection

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6.8*	Prevention: Amelix App Amnesty project delivered in schools and with young people to reduce the risks of their online behaviour.	Funding from KCSP / PCC <ul style="list-style-type: none"> • Raise awareness of online safety with young people and change behaviours to reduce risk • Provide a set of resources for use in schools 	Details to be confirmed	March 2020	Office of the Kent Police and Crime Commissioner / KCST
6.9*	Improving practices: Scope the opportunities for multi-agency activity to address social isolation and loneliness and raise awareness with partners.	<ul style="list-style-type: none"> • Share the findings of KCC's Select Committee on Loneliness and Social Isolation. • Implement relevant actions from the Select Committee report. 	<ul style="list-style-type: none"> • Briefing and regular updates provided to the KCSP on outcome from the reviews • Information shared with partners. 	March 2020	Kent Community Safety Team (KCST)
6.10	Raising Awareness: Work in partnership to scope and develop Stalking Awareness programme	<ul style="list-style-type: none"> • Work with PCC, DHR Steering Group, local district colleagues etc. to scope the needs in relation to understanding stalking • Develop a programme as appropriate 	<ul style="list-style-type: none"> • Discussions undertaken • Programme developed • Actions implemented 	March 2020	Kent Community Safety Team (KCST)

Priority: Preventing Extremism and Hate**Lead:** Prevent and Channel Strategic Manager, Kent County Council**Aim:** Work together in partnership to address the issues of extremism and hate and support community cohesion

No.	Objective / Planned Outcomes	Actions	Measure	Timescale	Lead Agency / Officer
7.1*	Prevention: Work in partnership to share information about Prevent and Channel to embed the process and to help Prevent violent extremism.	<ul style="list-style-type: none"> • Ongoing sharing of information/guidance with community safety partners via the Community Safety Managers subgroup of the Prevent Duty Delivery Board (PDDB), CSPs and the Safer Communities Portal • Support the work of the new Prevent education officer to raise awareness across the county and promote partnership engagement 	<ul style="list-style-type: none"> • Briefing and regular updates provided to the KCSP and partners from PDDB • Updates on information shared • Feedback from partners • Channel panel reports • Success stories 	Ongoing	KCC PREVENT Team

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7.2	Understanding the problem: Work with partners to understand the key issues from the Counter Terrorism Local Profile (CTLP) and encourage intelligence reporting.	<ul style="list-style-type: none"> Briefing of the 2019 CTLP to the KCSP and district and borough CSPs; Dissemination of factsheets to raise awareness of key issues from the CTLP Encourage reporting of far right and extreme right wing graffiti and stickering in Kent and Medway to build on the understanding outlined in the CTLP 	<ul style="list-style-type: none"> CTLP briefings provided to the KCSP and local CSPs Factsheets disseminated Increased intelligence reporting on graffiti & stickering 	Ongoing	KCC PREVENT Team
7.3*	Understanding the problem: Raise awareness of extremism and hate and identify current and future partnership activities	Funding from KCSP / PCC <ul style="list-style-type: none"> Share learning and guidance following on from the Preventing Extremism and Hate Conference for Kent & Medway Ongoing collation and sharing of good practice / case studies / guidance etc. 	<ul style="list-style-type: none"> No. of people provided with learning pack Survey feedback Good practice / case studies shared 	August 2019	Kent Community Safety Team (KCST)
7.4*	Understanding the problem: Work in partnership to share information to help understand and address Hate Crimes.	<ul style="list-style-type: none"> Ongoing sharing of information, guidance and best practice from the Hate Crime Forum; Work with partners within the Hate Crime Forum to deliver actions from the Hate Crime Action Plan. 	<ul style="list-style-type: none"> Briefing and regular updates provided by Hate Crime Forum to KCSP on action plan progress. Information shared Relevant actions included in the CSA Action Plan 	March 2020	Chair of the Hate Crime Forum
7.5	Improving Practices: Collate and share good practice in relation to Community Cohesion events and activities	<ul style="list-style-type: none"> Work with district colleagues to collate information about Community Cohesion events and support sharing of good practice 	<ul style="list-style-type: none"> Information shared with partners 	March 2020	Kent Community Safety Team (KCST)
7.6*	Improving Practices: Support the work of the Kent Resilience Forum (KRF) to understand community safety issues in relation to Brexit	<ul style="list-style-type: none"> Work with the KRF as required to help partners to understand the impact of Brexit on community safety; cascade relevant information to community safety partners; and support sharing of good practice 	<ul style="list-style-type: none"> Information shared with partners 	March 2020	Kent Community Safety Team (KCST)

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